April 8, 2024

Dear Colleagues,

Re: Virtual Psychiatry Consult Clinic

I am very pleased to advise you of our enhanced virtual psychiatry service available to Island Health children, youth and their families. Given that our Telehealth Psychiatry Program was available to some communities in the Island Health region but not all, we have consolidated our services and expanded them to ensure access for children and youth in all communities who meet the referral criteria.

This service is intended as a one-time psychiatry consult for youth ranging in age from five to 18 years of age. We are accepting referrals from family physicians, pediatricians and nurse practitioners.

Intakes are received by fax and reviewed by our intake nurse. Once accepted, referring clinicians and families will be contacted with next steps and follow up. If a referral is declined or redirected, referring clinicians will be notified, with rationale and suggested alternative options provided.

Attached, please find our information pamphlet and referral form which contains all the detailed information you may require to complete a referral. If you have any outstanding questions, please contact us at (250) 519-3050.

Thank you; we look forward to supporting you and your patients.

Sincerely,

Cindy Cady

SI Manager, CYF MHSU

Phone: 250.519.5313 x: 34373

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