

Referral Form

What is happening?

- We are seeking community providers' participation in a trial of a proposed referral form for Geriatric Specialty Services (GSS).
- The form has been updated after significant engagement with GSS physicians and professionals over many months.

Why

- To reduce wait times for our shared patients and improve processing times.
- We anticipate that your office will receive fewer requests for clarification and that patients will reach the right service more effectively

Participation involves

- Time-limited trial of a new referral form, July 1- August 31, 2025
- There are no changes to how referrals are submitted - Fax your referral and collateral to the Community Access numbers provided on the form.
- A short evaluation survey to capture your feedback
- Community Access teams are receiving education and support for this PDSA.
- At the conclusion of the PDSA, Seniors Health will be tracing the journey of the referrals by connecting back with referring Providers, Community Access and clinical teams to ensure that feedback is incorporated to inform next steps.

To Sign Up

- To participate in the trial, please email seniors.referralpdsa@islandhealth.ca

We appreciate your participation!

Seniors Health & Community Virtual Care

Thank you,

Laurie Generous MN BSN RN | Senior Specialist | Seniors Health & Community Virtual Care