



Medical Imaging is Changing How We Contact You!

What's Changing?

Starting March 2026, Island Health in Collaboration with Novari Health will begin sending appointment notifications by text, email, or phone call, instead of by mail. Only patients registered for MyHealth will receive these digital notifications.

How will I be contacted?

If you are registered for MyHealth, you will receive a text or email with your appointment details. The message will include:

- ✓ A link to view exam instructions
- ✓ A link to confirm your appointment
- ✓ A phone number to cancel/reschedule

If you are not registered for MyHealth, you will receive:

- ✓ A phone call with your appointment information.

Why is this changing?

- Faster notifications
- Easy access to instructions
- Less paper waste
- Convenient appointment confirmations

Sample Notifications

You have been scheduled for an appointment.
Please follow this link to confirm.

Where
Royal Jubilee Hospital
1952 Bay Street
Victoria, British Columbia

What
CT Scan

When
Sunday, 30 November 2025 1:00 PM PT

Contact (Cancelling/Rescheduling/Questions)
(250) 370-8003

Additional Information
Please review details and Exam prep preparation instructions for your appointment in your MyHealth account. Please arrive 30 minutes early for your appointment.

Confirm Appointment

